

Greenwald Foundation Performing Arts Center Policy

DUE TO COVID-19, masks are REQUIRED to be worn by audience members at all times.

If you have a reason not to wear a mask, please purchase a ticket for virtual live streaming.

Mask Policy: I understand that masks are required to be worn at all times when in the building. If I do not wear a mask I will be required to leave and a refund will not be offered. I understand that if I have a reason to not wear a mask that a livestreaming ticket is available for me to view the show remotely.

Village Players Ticket Price Breakdown:

Single Livestream Pass = Single viewer live streaming on a single device \$20

Family Livestream Pass = Two or more viewers live streaming on a single device \$35

Adult Ticket = In-person performance ticket \$15

Senior (60 +) or Child (12 & under) Ticket = In-person performance ticket \$13

COVID POLICY:

- **Masks are REQUIRED** to be worn at all times when inside the PAC.
 - If you are unable to wear a mask please purchase a Live Stream Pass instead of an in person ticket to view the show from home. Masks are required to be worn at all times when inside the PAC.
 - Masks must be well fitting and worn properly to cover both the mouth and nose at all times.
- **The Lobby is closed.** Congregating and loitering in the lobby is not allowed at this time.
- Upon entering the building immediately queue to have your ticket scanned and enter the house. Make sure to follow social distancing while waiting in line.
 - Upon entering the house an Usher will assign your party a group of seats.
 - **Once seated, please remain in your seat until you are dismissed at the end of the show.**
 - You may leave your seat to use the bathroom or attend to children
 - It is a good idea to wait to enter the building until your entire party has arrived. If entering separately, inform the Usher how many more will be joining your party when entering the PAC.
 - Be sure to leave three seats empty between parties.
 - At the end of the show, the audience will be dismissed by row. The audience is to directly exit the building once dismissed. Loitering in the lobby following the show is currently not allowed. You may congregate all you like once outside.
 - The House will open 45 Minutes before show time.
- **Social Distancing is REQUIRED** between different groups of patrons, even if they do not abide by social distancing when not in the PAC.

REFUND POLICY: Tickets are NON-REFUNDABLE and NON-EXCHANGEABLE.

Due to COVID-19, if performances must pivot from a live show to live stream, any tickets for live performances will automatically transfer to a live stream pass. Groups who purchased three or more tickets for live performances will receive a family livestream pass for each group of three tickets purchased. Any remaining tickets will be converted to a single viewer livestream pass.

If the entire production should be canceled for any reason, tickets will be refunded minus processing fees.